

Participating in One Person One Record Design Workshops: Physician or Provider Subject Matter Experts

This short guide is intended to provide information on **Participating as a Subject Matter Expert (SME) in Design Sprint Workshops** for the One Person One Record Clinical Information System (CIS). There are eight (8) Design Sprints that continue into Summer of 2024 and robust provider and clinician participation is critical.

What is a Design Sprint Workshop?

Design Sprint Workshops consist of a **series of working sessions** with SMEs from across the province – providers and clinicians with experience in relevant areas – where our vendor, Oracle Health, demonstrates the system and content, obtains your feedback and input, and then validates it in real-time at a future session.

OPOR is **leveraging a Cerner Canadian Reference Model (CCRM)** as the blueprint for localization and validation by our front-line clinicians. The content in CCRM has been utilized in other jurisdictions across Canada and is intended to be used as an accelerant to support our design for Nova Scotia.

These **Design Sprint Workshops will require significant contributions** from a diverse representation across clinical domains and Nova Scotian geography. Successes and challenges in other jurisdictions have highlighted **frontline provider and clinician engagement and ownership as the most critical factor** to successfully deliver a technology-enabled transformation on this scale.

How are the Design Sprints structured?

- Each session is co-facilitated by an Oracle Health consultant (the vendor) and an OPOR team member
- All Design Sprint Workshop sessions are virtual, hosted on Microsoft Teams
- An OPOR team member will contact you by email to provide you with the **tentative dates and details** of the session **approximately 2.5 months ahead** of the sessions, with finalized information being shared approximately one (1) month in advance.
- Physician SMEs are **remunerated** for their time spent in Workshops via a streamlined process - **Physician Liaisons** with the OPOR Physician and Provider Team are here to assist in this process and can provide more information

What is the time commitment?

As a SME, you may contribute several hours of your time per Design Sprint, likely spread out over several days. While a Design Sprint may technically span several weeks, **Subject Matter Experts are required for only targeted sessions**, and may vary slightly based on the content and goals for each Design Sprint.

To provide some insight on time commitments, please see the below table which reflects approximate time spent in Sessions over a recent Design Sprint based on Care Area:

Provider Care Area/Specialty	Approximate time spent in Sessions (examples from past Design Sprints)	
Acute Care (Hospitalist & Internal Medicine)	12 hours	4 days
Emergency Medicine	15 hours	4 days
Anesthesiology	6 hours	4 days
Surgical	9 hours	4 days
Women's Health	6 hours	2 days
Mental Health	10 hours	4 days
Long Term Care	8 hours	3 days

What is the role of a Subject Matter Expert (SME) during the sessions?

- Observe demonstrations of workflows and functionality within the OPOR-CIS
- Share your expertise and clinical needs in a collaborative, open discussion
- Assist in decision-making regarding content and workflow design for your care area
- Flag or highlight any areas of the future OPOR-CIS that require more investigation or adjustments to meet clinical needs in Nova Scotia
- Follow-up, as needed, with asynchronous contributions pertaining to the content presented in the sessions

Looking to find more information on becoming a Participant?

Please contact CMIO@nshealth.ca for any further questions or if you can participate!

For questions on Physician Remuneration please contact OPORfinance@nshealth.ca

V1 (01 December 2023)