

One Person One Record – Clinical Information System: Impact for Primary Health Care

Primary Health Care

Primary Health Care (PHC) refers to the **first point of contact** that individuals have with the healthcare system. Family physicians, internists, pediatricians, and nurse practitioners are all considered primary care providers. Primary care is **crucial for promoting health, preventing, and managing diseases**, coordination of care, holistic care, and ensuring that individuals receive timely and appropriate care throughout their lives. Primary care providers serve as **the foundation of a well-functioning healthcare system**.

PHC and the OPOR-CIS

All Nova Scotia Health and IWK Health owned and operated turnkey clinics who have custodianship over their EMR are in scope. These NSH/IWK collaborative clinics will utilize the OPOR Clinical Information System (CIS), including Computerized Provider Order Entry (CPOE) and documentation to deliver patient care in their clinics.

All privately owned and operated primary health offices and clinics are out of scope. These privately owned offices and clinics will continue using their privately-owned electronic medical records (EMRs) and continue with their current state care delivery processes. This scope decision was made during the Request for Proposal process following broad consultation.

However, **Provider Portal - a view-only platform** - is being introduced to eventually replace the existing SHARE Provincial Portal and Central Zone's OneContent. Initially, this platform will provide lab results, clinical reports, and diagnostic data to providers. With the full implementation of the OPOR-CIS, the platform will enhance access to critical patient information for healthcare providers and will give providers a real-time view into the patient's record while in NSH/IWK acute care facilities.

As a Primary Care Provider in Nova Scotia, what do I need to know?

- All Primary care providers provincially will have the ability to **view patient information including reports, diagnostic imaging, labs, and more** through **Provider Portal**, which will replace the current aging SHARE Portal and Cental Zone's OneContent.
- As the OPOR-CIS continues to go live throughout the province, **Primary care providers will gain visibility to real-time patient information** such as in-hospital medications, specific provider documentation, updates to the patient record, and patient vitals, allowing for a significant increase in the efficiency in patient information retrieval.

Looking to find more information on Primary Health Care access to the OPOR-CIS?

The following link [Nova Scotia Primary Care](#) illustrates Primary Care in the Oracle Cerner System.

Demonstration videos and other support documents for the OPOR-CIS are available on the [OPOR | One Person One Record \(nshealth.ca\)](#) website.

Please contact CMIO@nshealth.ca for any questions about **Primary Health Care** access to the OPOR-CIS.

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