

One Person One Record – Clinical Information System (OPOR-CIS): Patient Lists and Care Teams

This short guide is intended to provide information on **Patient Lists** and **Care Teams** within the One Person One Record Clinical Information System (OPOR-CIS).

Patient Lists

Patient List refers to a list of patients on your floor, or in your service, or those patients you will need to evaluate. You can create Patient Lists based on customized criteria – such as patient location or your provider relationship. These lists help you organize and easily access a large amount of patient data.

Patient Lists will be accessed in PowerChart. PowerChart is the tool that you will utilize to place orders via computerized provider order entry (CPOE), document care, view all results, communicate with other care providers and arrange your day.

After logging into the OPOR-CIS (PowerChart), click on Patient List. A new Patient List can be created under List Maintenance.



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From here you see which Patient Lists are **Available** to you and which are **Active**. **Available lists are lists that have been shared with you or have been created by you**. **Active Lists are the lists you want to be displayed when you log in** to PowerChart. You can create a new Patient List – that is customizable based on the relationship to have to the patients (i.e., Attending Physician, Admitting Physician or Provider Group). This list can also be customized to patient encounter type and location of the facility – or even specific floors within a facility (i.e., 6A at the Halifax Infirmary).













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When you display your Patient List, there are several columns of information (MRN, DOB, Length of Stay) that can be reordered on the screen by clicking Customize Columns (see blue circle below). The patient list may also be sorted by clicking on the header of the column. For example, clicking the header of the column 'Location' will sort the patients by location.



When you are on a particular tab displaying a Patient List – you can click on the Properties icon (see red circle below) to share or 'Proxy' that specific patient list with your colleagues, a certain provider group and/or specify a date range of when you would like that patient list shared.



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Care Teams

A care team refers to a **group of healthcare professionals**, typically from the same medical speciality, who work collaboratively to provide comprehensive and coordinated care to a group of patients. The **primary goal of a Care Team** is to **ensure patients receive high-quality, well-coordinated care** that addresses their medical, emotional, and social needs.

Key Features & Benefits

The Care team functionality within OPOR-CIS allows for:

- Care coordination by medical service, team, and provider.
- Lists of patients assigned to medical services and teams.
- Improved communication among team.
- I-PASS hand off communication specific to teams.
 - For example: a Hospitalist is working on Friday and wants to communicate to the weekend hospitalist within the OPOR-CIS by adding "Please call patient's wife after 11am on Saturday for an update" to the "Actions" section in iPass. This feature is available if a patient belongs to a Care Team.

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Creating a Care Team List

A care team cannot be created by you – an end-user of the OPOR-CIS. Care teams will be pre-built into the OPOR-CIS.

However, as a provider you can assign yourself to a care team:

- 1. Click the 3 bars in the top right of the physician handoff screen
- 2. Manage care team providers
- 3. Select facility, medical service, care team
- 4. Add provider name to this group
 - a. A provider can be in multiple groups

When in Patient Overview, you can view all Care Teams to which you have assigned yourself. Additional Care Teams may be displayed in the Care Team list by going into 'Manage Care Team Lists'.

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Manage Care Team Lists will allow you to select the Facility and the Medical Service and highlight the Care team List you wish to add.

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Assigning a Care Team to a Patient

After selecting a Patient List, the patient list will be displayed. Clicking on Rows (1), highlight the patients you want to add to a specific Care Team (2), click Add to List (3), and Assign to a specific team (4).

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The patients you selected will be displayed under the Care Team with most of the information greyed out (see red rectangle below) until you Establish a Relationship (see red circle below).











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Once a relationship (for example Consulting Provider) is established for the patients, the information for each patient will be populated (no longer greyed out) and you may click on a patient name to take you into the patient's chart. Patient names will drop off after they are discharged.

A patient can be added to a care team through a workflow Mpage component:

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Looking to find more information on Care Teams?

Demonstration videos for the OPOR-CIS are available on the opor.nshealth.ca website.

Please contact <u>CMIO@nshealth.ca</u> for any questions concerning **Patients Lists and Care Teams**, and how to find a patent within OPOR-CIS.

While this guide provides a brief overview, the **OPOR Education and Learning** team will prepare you with detailed content and experience leading up to the CIS implementation.

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