



LEADERSHIP UPDATE

The One Person One Record (OPOR) leadership team welcomed a new member in August and saw another take on a new role.

Dr. Ashley Miller, Chief Medical Information Officer for Nova Scotia Health and IWK Health, welcomed her second child and began maternity leave. To fill the CMIO role for OPOR while Dr. Miller is on leave, Dr. Julie Maranda joined the team.

Dr. Maranda is a bilingual family physician/hospitalist in both Quebec and Ontario. She brings over 25 years of experience in acute, community, urban, and rural settings. She has held leadership roles, including Chief-of-Staff and Vice-President of Clinical Operations at a regional hospital in Ontario. In her executive functions she has led multiple large-scale projects, including the implementation of a regional clinical information system (CIS) in Eastern Ontario.

Also in August, Jamey Martell, who holds the position of OPOR Senior Director, joined the leadership team as a Senior Responsible Owner (SRO) along with Dr. Maranda and Lindsay Bertrand. Jamey takes on this role as Scott McKenna transitioned to a program sponsor going forward. Jamey has been instrumental in the design and build phases of OPOR and we pleased to have her join the SRO triad.

The OPOR Team is excited to share the first in a series of videos, titled, "OPOR-CIS: Why Now?" This video features Subject Matter Experts from around the province who participated in the design of the new clinical information system, and why they believe Nova Scotia needs OPOR, now.

To watch the video, visit the [OPOR Website using this link](#).

PROGRAM UPDATE

Clinical Information System Design Decisions - 92% complete!

As we near the completion of the design and build of the CIS, testing and validation work has begun. System testing has been ongoing since the spring, and this fall we will begin integration testing for the first CIS Go-Live. The OPOR Team works closely with Oracle Health on the testing once workflows are approved.

System testing is based on patient scenarios and focuses on the testing of a single department's workflow and system use. In addition to the CIS, other applications and system interfaces may be tested as well. The purpose of integration testing is to validate the complete integrated system build of the CIS. This validates that the system functions correctly as designed for the future state workflows.

Prior to each Go-Live Wave, additional integration and regression tests will be done based on specific requirements. This will allow OPOR to learn and grow from each implementation.





IMPLEMENTATION TIMELINE

The OPOR-CIS implementation timeline has been realigned to ensure the go-live timeline optimally reflects the lessons learned throughout the design process while minimizing the clinical impact of hybrid workflows.

IWK Health will now be **Go-Live Wave One** for the new OPOR-CIS in the summer of 2025. As a consolidated provincial healthcare organization on a unique record system, IWK Health is in a strong position to transition to the CIS. This will reduce disruptions to workflows, and ultimately patient care, and provide an opportunity to learn from the experience with a provincial scope implementation.

Nova Scotia Health will begin implementation with Dartmouth General Hospital and its closest related facilities as the primary sites for **Go-Live Wave Two** in fall 2025. The overall implementation schedule has been reduced to six go-lives from seven, and the final delivery timeline has been only slightly adjusted. These changes, including consolidating the Central Zone go-live dates from three to two, will minimize disruption to operations and patient care with fewer periods of transition.

ENGAGEMENT AND EDUCATION & LEARNING

OPOR is recruiting for Change Champions! They play an important role as advocates for OPOR on their teams. [Visit the OPOR website](#) for more information.

Virtual Town Halls are scheduled for Northern Zone (September 25), IWK Health (October 17), and Central Zone (October 30) over the coming weeks. Please contact OPOR@nshealth.ca to receive the meeting invite. Site visits will also begin again in October, and we are looking forward to seeing everyone! There will be more information to come with dates, times, and visit locations.

The OPOR Education & Learning Team are preparing Learning Journeys for future users of the OPOR-CIS. Training will be required of everyone who will use the system, starting with online, asynchronous modules. Users will have 16 weeks to complete the online modules and will then move into a classroom module and reference module. The volume of training will vary based on roles.

Stay tuned for more information!



NON-CLINICAL DEVICES VALIDATION VISITS

To prepare for the OPOR-CIS, over the next few months OPOR Program Team Members will begin visiting sites that will go-live as part of the first or second waves, starting with IWK Health. These visits are focused on non-clinical devices and hardware (e.g., workstations on wheels, barcode scanners, arm band printers, desktop computers, and laptops).

The team will update the non-clinical device inventory data that was collected last fall, finalize the new equipment that will be required, figure out where to put it, and determine the work that needs to be completed before it can be installed (e.g., new power outlets or data ports). These activities ensure that no care provider, administrator, or clinician should have to wait to use a computing device to access the OPOR-CIS.



GET READY FOR OPOR! WHAT'S NEXT?

Non-Clinical Device Validation Site Visits

- CSDS, Field Architects & OH on site
- Verifying hardware requirements

End User Training

- Asynchronous Learning Journeys
- Includes on-line, in-person & hands on practice

Change Network Activation

- Ongoing Change Champion Recruitment
- Go Live communications to ramp up Winter 2025

At The Elbow Support Deployment

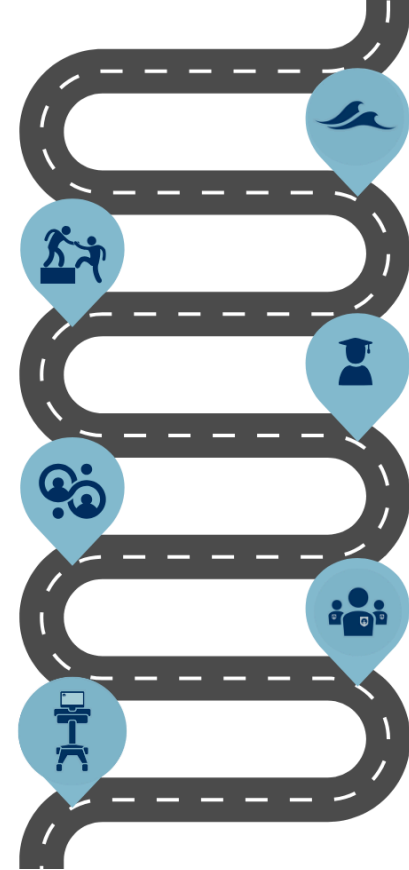
- 24/7 assistance with responsive & tailored guidance
- OPOR-CIS specialists for pre, during & post Go-Live Support

Peer Mentor Training

- Ongoing Peer Mentor Recruitment
- Specialized training to occur ahead of End User Training

Go-Live Waves

- Begin Summer 2025
- Will incorporate lessons learned from previous Go-Lives



DESIGN PROCESS FEATURE: AMBULATORY BUILD

The OPOR-CIS design process has involved various workstreams, established to ensure specific specialty and care areas were thoroughly consulted and evaluated when making design decisions. This month we are featuring the OPOR Ambulatory Team.

OPOR has nearly completed data collection and design of the clinical information system for ambulatory clinics and provincial programs. This is a very exciting milestone and represents over 150 hours of engagement and collaboration with Subject Matter Experts from around the province. The team identified four high-level clinic workflow types and assigned clinics to the most appropriate workflow - Single/Multi Discipline/Community outreach, Day Treatment, Specialty Diagnostic, and Primary Health Care. The organizing of the clinics allowed the standardization of multiple components of the CIS design, including registration, scheduling, and referral management.

The build standardized 950 ambulatory procedures, leveraging over 22,000 appointment types. Work continues to validate workflows, bringing us another step closer to having the OPOR-CIS become a reality!